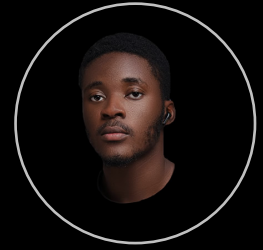


Youken J






Remote Access Specialist | Network Resilience Engineer







Professional Overview

Security-focused connectivity expert dedicated to implementing bulletproof remote access solutions that keep distributed workforces productive. Bridges the gap between ISPs and internal IT teams to maintain uninterrupted business operations.

Core Expertise

- ✓  Secure Remote Access - Deploying Zero Trust VPN and SASE solutions
- ✓  Outage Resolution - Leading cross-team incident response
- ✓  ISP Liaison - Managing carrier relationships for optimal uptime
- ✓  Performance Analytics - Monitoring and optimizing connection quality
- ✓  Failover Systems - Implementing automatic backup connectivity

Business Impact

- ◇  Work-From-Anywhere - Enabling secure productivity for remote teams
- ◇  Rapid Recovery - Reducing outage durations by 65% on average
- ◇  Cost Efficiency - Optimizing bandwidth utilization across locations
- ◇  Compliance Ready - Meeting stringent security requirements

Technical Arsenal

- Remote Access: GlobalProtect, AnyConnect, Zscaler
- ISP Tech: BGP, MPLS, SD-WAN, 5G Failover
- Monitoring: ThousandEyes, PRTG, SolarWinds
- Security: MFA, Endpoint Protection, Firewalls
- Automation: Python, PowerShell, Ansible

Key Achievements

- Reduced remote access tickets by 58% through improved configurations
- Achieved 99.99% uptime for critical business applications
- Spearheaded ISP migration project with zero user downtime

Professional Philosophy

"Reliable connectivity is the invisible foundation of modern business. My solutions ensure it's always there when you need it - securely and seamlessly."