








## IT Infrastructure Engineer | Bridge IT Technician





### Professional Overview

Experienced IT Infrastructure Engineer specializing in designing, securing, and optimizing network systems for businesses of all sizes. With a focus on reliability and security, I ensure seamless connectivity while proactively addressing potential risks. My expertise spans enterprise networking, hardware management, and cybersecurity best practices.





### Core Responsibilities

- ✓  Network Design & Implementation – Architecting scalable and secure network infrastructures tailored to organizational needs.
- ✓  Hardware Management – Configuring and maintaining routers, switches, firewalls, and VLANs for optimal performance.
- ✓  Security & Compliance – Implementing robust security protocols to protect against breaches and vulnerabilities.
- ✓  Troubleshooting & Optimization – Diagnosing network issues, minimizing downtime, and enhancing system efficiency.
- ✓  Documentation & Reporting – Maintaining clear records of network configurations, changes, and incident resolutions.

### How I Support Customers

- ◇  Rapid Issue Resolution – Quickly identifying and fixing network disruptions to minimize operational impact.
- ◇  Proactive Monitoring – Preventing outages through real-time surveillance and preemptive maintenance.
- ◇  User-Centric Solutions – Simplifying technical concepts for non-technical stakeholders to facilitate smooth collaboration.
- ◇  Future-Proofing Networks – Recommending upgrades and optimizations to align with evolving business needs.

### Technical Proficiencies

-  Networking: TCP/IP, DNS, DHCP, VPN, VLAN, SD-WAN
-  Hardware: Cisco, Juniper, Fortinet, Ubiquiti
-  Security: Firewall Configuration, IDS/IPS, Endpoint Protection
-  Tools: Wireshark, SolarWinds, PRTG, PowerShell

### Work Philosophy

*"A well-designed network should be invisible—until it's needed. My goal is to build systems that are secure, efficient, and effortlessly reliable."*

