

Edmond W






Systems Maintenance Specialist | Proactive IT Administrator







Professional Overview

Meticulous IT professional specializing in cross-client system maintenance and preventive care. Delivers consistent, behind-the-scenes technical stewardship to keep business infrastructures secure and optimally performing.

Core Responsibilities

- ✓  Patch Management - Ensuring timely OS and application updates
- ✓  Threat Prevention - Maintaining robust antivirus defenses
- ✓  System Health Monitoring - Proactive performance optimization
- ✓  Client Environment Management - Supporting diverse IT ecosystems
- ✓  Maintenance Documentation - Detailed change and compliance records

Preventive Care Advantages

- ◇  Security First - 100% critical patch compliance
- ◇  Downtime Prevention - 72% fewer emergency outages
- ◇  Performance Consistency - System health score improvements
- ◇  Silent Guardian - Technology that works unnoticed

Technical Mastery

- Patch Systems: WSUS, SCCM, Automox
- Security Tools: CrowdStrike, SentinelOne, Defender
- Monitoring: PRTG, Auvik, NinjaRMM
- Automation: PowerShell, Python scripting
- Multi-Client Platforms: Windows Server, Linux, Hybrid Cloud

Maintenance Milestones

- Achieved 99.9% patch compliance across 300+ endpoints
- Reduced virus incidents by 85% through improved security protocols
- Implemented automated health checks saving 20+ weekly admin hours

Operational Philosophy

"The best-maintained systems are the ones nobody talks about. My vigilance ensures your technology hums along quietly in the background."