




Bridge IT Managed IT Services


Full-Spectrum IT Management

 24/7 enterprise grade support – We keep your infrastructure running optimally across all platforms and devices.



Why Choose Our Managed Services?

- ✓ Predictable Costs – Flat-rate pricing with no surprise fees
- ✓ Certified Engineers – 150+ technical certifications
- ✓ 15-Minute Response SLA – For critical issues
- ✓ Customized Service Tiers – Scale up/down as needed
- ✓ Detailed Reporting – Monthly performance analytics

 "We don't just fix problems – we prevent 83% of them from occurring."



Core Managed Services

Remote Monitoring & Management (RMM)

- 24/7 system health monitoring
- Automated patch management
- Disk space & memory alerts
- Custom threshold configuration

Server Management

- Windows Server 2012-2022
- Linux (Ubuntu, CentOS, RHEL)
- Hyper-V & VMware ESXi
- RAID array monitoring



Endpoint Support (All OS Types)

- Windows 10/11 – Group Policy management
- macOS – MDM integration & scripting
- Linux Workstations – Custom package repos

Network Infrastructure

- Firewalls: pfSense, FortiGate, Sophos
- Routers: MikroTik, Cisco, Ubiquiti
- Switches: Managed (Cisco, HP, UniFi)
- Wireless: UniFi AP provisioning & optimization

Unified Communications

- VoIP Systems: 3CX, FreePBX
- SIP Trunk Configuration
- Call Center Setup
- Video Conferencing Support



Specialized Add-Ons

- ◇ Backup & DR: Veeam, Acronis, StorageCraft
- ◇ Security Suite: EDR, DNS filtering, Dark Web monitoring
- ◇ Compliance Management: HIPAA, PCI DSS, GDPR
- ◇ Cloud Integration: AWS/Azure hybrid configurations



Our Management Framework

- Discovery – Full infrastructure assessment
- Implementation – Customized monitoring setup
- Optimization – Continuous tuning
- Reporting – Executive dashboards





Service Level Options




Tier	Response Time	Included Hours	Best For
Basic	1 business day	10/month	Small offices
Pro	4 hours	Unlimited	Growing businesses
Enterprise	15 minutes	24/7/365	Mission - critical ops

Ready for Stress-Free IT?

 Call: 087 152 0337

 Email: help@bridgeitsupport.co

 Visit: <https://bridgeitsupport.co>

Get your free IT infrastructure assessment



IT SERVICES Bridge IT Support

Onsite | Cloud | Connectivity

